

1 ports that have numbers assigned to them, all of the varieties  
2 of switchboards.

3 Q But no loops?

4 A No loops that are not associated with the telephone number.

5 Q No switches? Unbundled switch?

6 A Unbundled switch is not exactly a network element. There  
7 is unbundled switching transport that we offer as a network  
8 element.

9 Q How about that, then?

10 A That capability cannot be tested through TAFI.

11 Q Okay. What about dark fiber?

12 A Cannot be tested through TAFI.

13 Q What about signaling?

14 A Signaling associated with the local port can and is tested  
15 through TAFI. Signaling associated with the network is taken  
16 as a trouble on another interface and is tested exactly the  
17 same as it is for the interexchange carrier today through an  
18 access carrier testing center.

19 Q Okay, thank you. I'm sure you appreciate the fact that  
20 Ms. Calhoun deferred a few questions that I asked of her  
21 yesterday to you. So let me go back over with you a couple of  
22 things that I discussed with Ms. Calhoun, and I would like to  
23 get your response, please.

24 A Okay.

25 Q Ms. Calhoun stated in her prefiled testimony, Mr. Stacy,

1 Q Any more CLECs other than 4 utilizing EDI in the BellSouth  
2 region?

3 A There are not at this time.

4 Q The testing that you've done -- the volume testing for  
5 LENS, did you do both resale and unbundled network elements?

6 A Yes. That's correct.

7 Q Okay. And the unbundled network elements, how are they  
8 ultimately processed? Do they have to go through a manual  
9 processing?

10 A Yes, they do. As Jane began to describe, the unbundled  
11 network element, similar to some of our other complex  
12 services, is a service that BellSouth does not provision  
13 entirely without human intervention yet. So those orders flow  
14 through to the local carrier test center, they are analyzed and  
15 handled by an expert service rep, and then are placed  
16 immediately into the proper BellSouth systems. We have taken  
17 the ordering volumes that the CLECs gave us earlier in this  
18 year and last year and put the highest volumes of services in  
19 the electronic flow-through mode. And those volumes were  
20 dictated for the resale services. As you might know, from some  
21 of our other filings, we have over 50,000 resold services in  
22 service throughout the BellSouth region and a little over 2,000  
23 unbundled loops. So we've concentrated on the high volume  
24 services, as far as mechanizing and making them flow through.  
25 I've been responsible for the project for producing the

# ATTACHMENT 41

## ATTACHMENT 41

### "Corrections and Enhancements" Needed To LENS, As Described By BellSouth Personnel in May 1997, and Current Status As Known By AT&T

Correction/Enhancement	Status
Display of Correct RSAG Community Name	Corrected
Full Availability of Hunting Options	Unavailable
Access to Customer Service Records	Available (excluding Louisiana)
Display of RSAG Street Directional	Corrected
On-line Edits for Content	Unavailable
Directory Listing Options	Unavailable
Information on Directory Book Identification and Book Close Dates	Unavailable
FIDs (Feature Identifiers) On-line	Unavailable
Network Elements and Combinations	Unavailable
Complex Orders - SynchroNet, ISDN, etc.	Unavailable
Ability to Change a Pending Order	Unavailable
Typing Input for PIC Selection	Available - Firm Order Mode Only
Reserve More Than 6 Numbers / Place Orders for More Than 6 Lines	Unavailable
Multiline Hunt Groups	Unavailable
Larger Number of Services/Features Available for Mechanized Ordering	Unavailable
On-line Check for Compatibility of Features Selected	Unavailable
Typing Input for Services/Features	Unavailable
Flexible Reservation Period for Numbers	Unavailable
Ability to Request Specific Quantity of Numbers in Sequence	Unavailable
UNEs and Combinations on a Single Order	Unavailable
ZIP Codes	Corrected
Conforming Format for Date Input	Unavailable
Access to Status Information on EDI Orders	Unavailable
Ability to Select Alternative Address as Displayed by RSAG	Unavailable
Correct Need to "Reset" to Obtain Valid RSAG Addresses When Correcting Inputs	Corrected
Display of Carrier Name with Selected PIC Code	Unavailable

<b>Correction/Enhancement</b>	<b>Status</b>
Select Services and Features for All Lines In One Pass	Available if Selected Before Making First Selection
Expanded Pre-population of Identification Fields from User/Company Profile	Limited

# ATTACHMENT 42

A	B	C	D	E	F	G	H	I	J	K
<b>AT&amp;T CLEC REPORT</b>										
Reseller : R7421 AT&T, 800 305-4116,										
For Time Period: 08/01/1997 - 08/31/1997										
<b>POTS Residence Resale Services</b>										
<b>Not Dispatched Out</b>	<b>AL</b>	<b>FL</b>	<b>GA</b>	<b>KY</b>	<b>LA</b>	<b>MS</b>	<b>NC</b>	<b>SC</b>	<b>TN</b>	<b>AT&amp;T Region</b>
% Provisioning Appointments Met	*	100.00	100.00	*	*	*	*	*	*	100.00
% Provisioning Troubles, 30-day	*	0.00	4.90	*	*	*	*	*	*	4.90
% Maintenance Appointments Met	*	*	98.00	*	*	*	*	*	*	98.00
Maintenance Avg Dur Receipt to Clear	*	*	8.80	*	*	*	*	*	*	8.80
% Maintenance Repeat Troubles, 30-day	*	*	22.00	*	*	*	*	*	*	22.00
Line Count (Total)	0	2	2,596	0	0	0	0	0	0	2,598
% Trouble Report Rate	*	0.00	1.92	*	*	*	*	*	*	1.92
% Out of Service < 24 Hours	*	*	88.20	*	*	*	*	*	*	88.20
NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										

Private/Proprietary Information:  
Not for Disclosure  
outside of BellSouth

	A	B	C	D	E	F	G	H	I	J	K
30											
31	<b>AT&amp;T CLEC REPORT</b>										
32	<b>Reseller : R7421 AT&amp;T, 800 305-4116,</b>										
33	<b>For Time Period: 08/01/1997 - 08/31/1997</b>										
34											
35											
36											
37	<b>POTS Residence Resale Services</b>										
38	<b>Dispatched-Out</b>	<b>AL</b>	<b>FL</b>	<b>GA</b>	<b>KY</b>	<b>LA</b>	<b>MS</b>	<b>NC</b>	<b>SC</b>	<b>TN</b>	<b>AT&amp;T Region</b>
39											
40											
41	% Provisioning Appointments Met	*	*	97.48	*	*	*	*	*	*	97.48
42											
43	% Provisioning Troubles, 30-day	*	*	13.40	*	*	*	*	*	*	13.40
44											
45	% Maintenance Appointments Met	*	*	90.30	*	*	*	*	*	*	90.30
46											
47	Maintenance Avg Dur Receipt to Clear	*	*	23.90	*	*	*	*	*	*	23.90
48											
49	% Maintenance Repeat Troubles, 30-day	*	*	29.00	*	*	*	*	*	*	29.00
50											
51	Line Count (Total)	0	2	2,596	0	0	0	0	0	0	2,598
52											
53	% Trouble Report Rate	*	0.00	1.19	*	*	*	*	*	*	1.19
54											
55	% Out of Service < 24 Hours	*	*	80.00	*	*	*	*	*	*	80.00
56											
57	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										
58											



	A	B	C	D	E	F	G	H	I	J	K
59	<b>AT&amp;T CLEC REPORT</b>										
60	<b>Reseller : R7421 AT&amp;T, 800 305-4116,</b>										
61	<b>For Time Period: 08/01/1997 - 08/31/1997</b>										
62											
63											
64											
65	<b>POTS Business Resale Services</b>										
66	<b>Not Dispatched-Out</b>										
67		AL	FL	GA	KY	LA	MS	NC	SC	TN	AT&T Region
68											
69	% Provisioning Appointments Met	*	100.00	100.00	*	*	*	*	*	*	100.00
70											
71	% Provisioning Troubles, 30-day	*	0.00	20.00	*	*	*	*	*	*	10.00
72											
73	% Maintenance Appointments Met	*	*	100.00	*	*	*	*	*	*	100.00
74											
75	Maintenance Avg Dur Receipt to Clear	*	*	2.40	*	*	*	*	*	*	2.40
76											
77	% Maintenance Repeat Troubles, 30-day	*	*	0.00	*	*	*	*	*	*	0.00
78											
79	Line Count (Total)	1	21	165	1	1	1	1	1	0	192
80											
81	% Trouble Report Rate	0.00	0.00	0.60	0.00	0.00	0.00	0.00	0.00		0.60
82											
83	% Out of Service < 24 Hours	*	*	*	*	*	*	*	*	*	*
84											
85											
86	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										
87											

	A	B	C	D	E	F	G	H	I	J	K
88	<b>AT&amp;T CLEC REPORT</b>										
89	<b>Reseller : R7421 AT&amp;T, 800 305-4116,</b>										
90	<b>For Time Period: 08/01/1997 - 08/31/1997</b>										
91											
92											
93											
94	<b>POTS Business Resale Services</b>										
95	<b>Dispatched-Out</b>	<b>AL</b>	<b>FL</b>	<b>GA</b>	<b>KY</b>	<b>LA</b>	<b>MS</b>	<b>NC</b>	<b>SC</b>	<b>TN</b>	<b>AT&amp;T Region</b>
96											
97											
98	% Provisioning Appointments Met	*	100.00	100.00	*	*	*	*	*	*	100.00
99											
100	% Provisioning Troubles, 30-day	*	0.00	60.00	*	*	*	*	*	*	42.90
101											
102	% Maintenance Appointments Met	*	*	100.00	*	*	*	*	*	*	100.00
103											
104	Maintenance Avg Dur Receipt to Clear	*	*	5.90	*	*	*	*	*	*	5.90
105											
106	% Maintenance Repeat Troubles, 30-day	*	*	0.00	*	*	*	*	*	*	0.00
107											
108	Line Count (Total)	1	21	165	1	1	1	1	1	0	192
109											
110	% Trouble Report Rate	0.00	0.00	1.81	0.00	0.00	0.00	0.00	0.00	*	1.56
111											
112	% Out of Service < 24 Hours	*	*	100.00	*	*	*	*	*	*	100.00
113											
114											
115	<b>NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.</b>										
116											

	A	B	C	D	E	F	G	H	I	J	K
117											
118	<b>AT&amp;T CLEC REPORT</b>										
119	<b>Reseller : R7421 AT&amp;T, 800 305-4116,</b>										
120	<b>For Time Period: 08/01/1997 - 08/31/1997</b>										
121											
122											
123											
124	<b>Unbundled Network Element (Loop)</b>	<b>AL</b>	<b>FL</b>	<b>GA</b>	<b>KY</b>	<b>LA</b>	<b>MS</b>	<b>NC</b>	<b>SC</b>	<b>TN</b>	<b>AT&amp;T Region</b>
125											
126											
127	% Provisioning Appointments Met	*	*	*	*	*	*	*	*	*	*
128											
129	% Provisioning Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
130											
131	% Maintenance Appointments Met	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
132											
133	Maintenance Avg Dur Receipt to Clear	*	*	*	*	*	*	*	*	*	*
134											
135	% Maintenance Repeat Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
136											
137	Line Count (Total)	*	*	*	*	*	*	*	*	*	*
138											
139	% Trouble Report Rate	*	*	*	*	*	*	*	*	*	*
140											
141	% Out of Service < 24 Hours	*	*	*	*	*	*	*	*	*	*
142											
143											
144	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										
145	NOTE: NA = Not Applicable										

	A	B	C	D	E	F	G	H	I	J	K
146	<b>AT&amp;T CLEC REPORT</b>										
147	<b>Reseller : R7421 AT&amp;T, 800 305-4116,</b>										
148	<b>For Time Period: 08/01/1997 - 08/31/1997</b>										
149											
150											
151											
152	<b>Unbundled Network Element (LNP)</b>	<b>AL</b>	<b>FL</b>	<b>GA</b>	<b>KY</b>	<b>LA</b>	<b>MS</b>	<b>NC</b>	<b>SC</b>	<b>TN</b>	<b>AT&amp;T Region</b>
153											
154											
155	% Provisioning Appointments Met	**	**	**	**	**	**	**	**	**	**
156											
157	% Provisioning Troubles, 30-day	**	**	**	**	**	**	**	**	**	**
158											
159	% Maintenance Appointments Met	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
160											
161	Maintenance Avg Dur Receipt to Clear	**	**	**	**	**	**	**	**	**	**
162											
163	% Maintenance Repeat Troubles, 30-day	**	**	**	**	**	**	**	**	**	**
164											
165	Line Count (Total)	**	**	**	**	**	**	**	**	**	**
166											
167	% Trouble Report Rate	**	**	**	**	**	**	**	**	**	**
168											
169	% Out of Service < 24 Hours	**	**	**	**	**	**	**	**	**	**
170											
171	NOTE: A DOUBLE ASTERISK (**) indicates NO DATA AVAILABLE for the Measurement.										
172	NOTE: NA = Not Applicable										
173	This measurement, broken down by CLEC customer, is expected to be available for October 1997 reporting										
174											

	A	B	C	D	E	F	G	H	I	J	K
176											
176	<b>AT&amp;T CLEC REPORT</b>										
177	<b>Reseller : R7421 AT&amp;T, 800 305-4116,</b>										
178	<b>For Time Period: 08/01/1997 - 08/31/1997</b>										
179											
180											
181											
182	<b>Interconnection Trunking</b>	<b>AL</b>	<b>FL</b>	<b>GA</b>	<b>KY</b>	<b>LA</b>	<b>MS</b>	<b>NC</b>	<b>SC</b>	<b>TN</b>	<b>AT&amp;T Region</b>
183											
184											
185	% Provisioning Appointments Met	*	*	*	*	*	*	*	*	*	*
186											
187	% Provisioning Troubles 30 days	*	*	*	*	*	*	*	*	*	*
188											
189	% Maintenance Appointments Met	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
190											
191	Maintenance Avg Dur Receipt to Clear	*	*	*	*	*	*	*	*	*	*
192											
193	% Maintenance Repeat Troubles, 30-day	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
194											
195	Inventory (Total Trunks)	*	*	*	*	*	*	*	*	*	*
196											
197	% Trouble Report Rate	*	*	*	*	*	*	*	*	*	*
198											
199	% Out of Service < 24 Hours	*	*	*	*	*	*	*	*	*	*
200											
201	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										
202	NOTE: NA = Not Applicable										
203											

	A	B	C	D	E	F	G	H	I	J	K
204											
205	<b>AT&amp;T CLEC REPORT</b>										
206	<b>Reseller : R7421 AT&amp;T, 800 305-4116,</b>										
207	<b>For Time Period: 08/01/1997 - 08/31/1997</b>										
208											
209											
210											
211	<b>Special Designs</b>	<b>AL</b>	<b>FL</b>	<b>GA</b>	<b>KY</b>	<b>LA</b>	<b>MS</b>	<b>NC</b>	<b>SC</b>	<b>TN</b>	<b>AT&amp;T Region</b>
212											
213											
214	% Provisioning Appointments Met	*	*	*	*	*	*	*	*	*	*
215											
216	% Provisioning Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
217											
218	% Maintenance Appointments Met	*	*	*	*	*	*	*	*	*	*
219											
220	Maintenance Avg Dur Receipt to Clear	*	*	*	*	*	*	*	*	*	*
221											
222	% Maintenance Repeat Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
223											
224	Line Count (Total)	*	*	*	*	*	*	*	*	*	*
225											
226	% Trouble Report Rate	*	*	*	*	*	*	*	*	*	*
227											
228	% Out of Service < 24 Hours	*	*	*	*	*	*	*	*	*	*
229											
230											
231											
232	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										

	A	B	C	D	E	F	G	H	I	J	K
233											
234											
235											
236	For Time Period: 08/01/1997 - 08/31/1997										
237											
238											
239											
240											
241											
242											
243	% Provisioning Appointments Met	99.99	99.95	99.97	99.96	99.98	99.96	99.99	99.99	99.96	99.97
244											
245	% Provisioning Troubles, 30-day	2.5	3.1	3.2	2.4	2.7	2.4	2.7	2.4	2.8	2.80
246											
247	% Maintenance Appointments Met	96.18	94.86	95.44	98.9	93.74	97.67	97.64	97.6	98.25	96.08
248											
249	Maintenance Avg Dur Receipt to Clr	8	7.6	8	6.7	8.1	8.1	6.5	5.6	7.4	7.50
250											
251	% Mtce Repeat Troubles, 30-day	14.9	15.6	16.5	13.8	14.4	14.7	15.1	14.2	15.7	15.30
252											
253	Line Count (Total)	1,331,590	4,170,027	2,485,490	838,161	1,579,242	874,509	1,498,859	960,240	1,835,094	15,573,212
254											
255	% Trouble Report Rate	2.06	2.20	2.12	1.63	1.85	1.95	1.85	1.71	1.91	2.00
256											
257	% Out of Service < 24 Hours	89.6	94.1	91.6	94.3	90.4	90.8	95.4	96.3	93.3	92.90
258											
259											
260	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										

	A	B	C	D	E	F	G	H	I	J	K
261											
262											
263											
264	For Time Period: 08/01/1997 - 08/31/1997										
265											
266											
267											
268											
269											
270											
271	% Provisioning Appointments Met	88.01	90.1	89.12	90.53	93.79	86	91.33	90.46	88.33	89.85
272											
273	% Provisioning Troubles, 30-day	62.2	49.9	57.8	61.6	52.9	57.9	51.1	54.9	56.9	54.70
274											
275	% Maintenance Appointments Met	87.27	81.4	85.39	93.72	84.62	85.43	87.12	87.57	91.92	86.05
276											
277	Maintenance Avg Dur Receipt to Clr	25.8	21.3	23.3	21.4	21.2	25.1	23.5	19.9	22.5	22.60
278											
279	% Mtce Repeat Troubles, 30-day	22.3	19.7	22.2	20.2	17.9	20.2	22.1	21.7	22.3	20.90
280											
281	Line Count (Total)	1,331,590	4,170,027	2,485,490	838,161	1,579,242	874,509	1,498,859	960,240	1,835,094	15,573,212
282											
283	% Trouble Report Rate	3.18	2.72	3.34	2.87	2.80	3.40	2.76	2.76	3.16	2.97
284											
285	% Out of Service < 24 Hours	63.4	77.4	71.3	82.7	73.8	62.1	77.2	83.9	71.6	73.60
286											
287											
288	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										



	A	B	C	D	E	F	G	H	I	J	K
289											
290											
291											
292	<b>For Time Period: 08/01/1997 - 08/31/1997</b>										
293											
294											
295											
296											
297											
298											
299											
300	% Provisioning Appointments Met	99.95	99.95	99.98	99.98	99.97	99.98	99.98	99.96	99.93	99.96
301											
302	% Provisioning Troubles, 30-day	4.2	5.9	5	2.8	5.3	3.4	5.9	4.7	4.1	4.90
303											
304	% Maintenance Appointments Met	83.62	85.31	84.94	95.2	84.64	93.93	90.51	87.07	93.58	87.26
305											
306	Maintenance Avg Dur Receipt to Clr	7.5	7.2	6.8	5.2	6.5	4.7	6.6	6	5.8	6.60
307											
308	% Mtce Repeat Troubles, 30-day	12.2	13.1	14.3	12.2	13.4	12.9	14.8	14.3	12.8	13.50
309											
310	Line Count (Total)	508,886	1,848,752	1,299,374	291,925	647,720	356,915	768,322	393,279	675,358	6,790,531
311											
312	% Trouble Report Rate	0.77	1.13	1.00	0.78	0.84	0.78	0.98	0.95	0.92	0.97
313											
314	% Out of Service < 24 Hours	84.4	94.2	94.7	96.4	92.8	98.2	94.9	96.7	96.1	94.20
315											
316											
317	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										

	A	B	C	D	E	F	G	H	I	J	K
318											
319											
320											
321	<b>For Time Period: 08/01/1997 - 08/31/1997</b>										
322											
323											
324											
325											
326											
327											
328											
329	% Provisioning Appointments Met	93.11	92.69	91.93	93.24	95.93	93.26	91.03	91.79	92.41	92.73
330											
331	% Provisioning Troubles, 30-day	35.7	38.9	48.3	35.1	33.4	36	36.6	42.8	34.7	38.80
332											
333	% Maintenance Appointments Met	74.9	72.69	77.02	88.81	79.23	87.08	78.52	76.08	88.14	77.96
334											
335	Maintenance Avg Dur Receipt to Clr	10.5	13.2	11.4	11.1	10.9	9.9	13	12.1	11.9	12.00
336											
337	% Mtce Repeat Troubles, 30-day	16.4	16.4	16.4	16.8	17.1	16.2	17.5	18.2	17.7	16.80
338											
339	Line Count (Total)	508,886	1,848,752	1,299,374	291,925	647,720	356,915	768,322	393,279	675,358	6,790,531
340											
341	% Trouble Report Rate	1.43	1.59	1.43	1.26	1.30	1.53	1.28	1.43	1.45	1.44
342											
343	% Out of Service < 24 Hours	93.5	89.2	91.9	94.1	92.6	96.1	89.3	92.1	92.1	91.30
344											
345	<b>NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.</b>										

	A	B	C	D	E	F	G	H	I	J	K
46											
47											
48											
49	For Time Period: 08/01/1997 - 08/31/1997										
50											
51											
52											
53											
54											
55	% Provisioning Appointments Met	*	*	*	*	*	*	*	*	*	*
56											
57	% Provisioning Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
58											
59	% Maintenance Appointments Met	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
60											
61	Maintenance Avg Dur Receipt to Clear	*	*	*	*	*	*	*	*	*	*
62											
63	% Maintenance Repeat Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
64											
65	Line Count (Total)	*	*	*	*	*	*	*	*	*	*
66											
67	% Trouble Report Rate	*	*	*	*	*	*	*	*	*	*
68											
69	% Out of Service < 24 Hours	*	*	*	*	*	*	*	*	*	*
70											
71											
72	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										
73	NOTE: NA = Not Applicable										

	A	B	C	D	E	F	G	H	I	J	K
374											
375											
376											
377	For Time Period: 08/01/1997 - 08/31/1997										
378											
379											
380											
381											
382											
383											
384	% Provisioning Appointments Met	*	*	*	*	*	*	*	*	*	*
385											
386	% Provisioning Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
387											
388	% Maintenance Appointments Met	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
389											
390	Maintenance Avg Dur Receipt to Clr	*	*	*	*	*	*	*	*	*	*
391											
392	% Mtce Repeat Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
393											
394	Line Count (Total)	*	*	*	*	*	*	*	*	*	*
395											
396	% Trouble Report Rate	*	*	*	*	*	*	*	*	*	*
397											
398	% Out of Service < 24 Hours	*	*	*	*	*	*	*	*	*	*
399											
400	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										
401	This measurement, broken down by CLEC customer, is expected to be available for October 1997 reporting										
402	NOTE: NA = Not Applicable										

	A	B	C	D	E	F	G	H	I	J	K
403											
404											
405											
406											
407	For Time Period: 08/01/1997 - 08/31/1997										
408											
409											
410											
411											
412											
413											
414	% Provisioning Appointments Met	*	*	*	*	*	*	*	*	*	*
415											
416	% Provisioning Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
417											
418	% Maintenance Appointments Met	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
419											
420	Maintenance Avg Dur Receipt to Clr	*	*	*	*	*	*	*	*	*	*
421											
422	% Mtce Repeat Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
423											
424	Line Count (Total)	*	*	*	*	*	*	*	*	*	*
425											
426	% Trouble Report Rate	*	*	*	*	*	*	*	*	*	*
427											
428	% Out of Service < 24 Hours	*	*	*	*	*	*	*	*	*	*
429											
430	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										
431	This measurement, broken down by CLEC customer, is expected to be available for October 1997 reporting										
432	NOTE: NA = Not Applicable										

	A	B	C	D	E	F	G	H	I	J	K
433											
434											
435											
436	For Time Period: 08/01/1997 - 08/31/1997										
437											
438											
439		AL	FL	GA	KY	LA	MS	NC	SC	TN	BST Region
440											
441											
442	% Provisioning Appointments Met	99.24	97.00	91.37	88.27	78.71	92.44	95.43	97.89	83.00	94.86
443											
444	% Provisioning Troubles 30 days	0.06	*	1.07	5.17	0.61	*	1.01	*	*	0.42
445											
446	% Maintenance Appointments Met	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
447											
448	Maintenance Avg Dur Receipt to Clear	1.15	3.50	2.25	1.40	2.64	0.60	0.62	0.73	0.97	1.9
449											
450	% Mtce Repeat Troubles, 30-day	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
451											
452	Inventory (Total)	71,230	219,628	168,517	52,426	72,676	43,333	101,339	59,174	87,372	875,695
453											
454	% Trouble Report Rate	0.20	0.38	0.27	0.42	0.17	0.37	0.64	0.26	0.21	0.34
455											
456	% Out of Service < 24 Hours	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
457											
458	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										
459	NOTE: NA = Not Applicable										

	A	B	C	D	E	F	G	H	I	J	K
460											
461											
462											
463	For Time Period: 08/01/1997 - 08/31/1997										
464											
465											
466											
467											
468											
469	% Provisioning Appointments Met	*	*	*	*	*	*	*	*	*	*
470											
471	% Provisioning Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
472											
473	% Maintenance Appointments Met	*	*	*	*	*	*	*	*	*	*
474											
475	Maintenance Avg Dur Receipt to Clear	*	*	*	*	*	*	*	*	*	*
476											
477	% Maintenance Repeat Troubles, 30-day	*	*	*	*	*	*	*	*	*	*
478											
479	Line Count (Total)	*	*	*	*	*	*	*	*	*	*
480											
481	% Trouble Report Rate	*	*	*	*	*	*	*	*	*	*
482											
483	% Out of Service < 24 Hours	*	*	*	*	*	*	*	*	*	*
484											
485											
486											
487	NOTE: An ASTERISK (*) indicates NO ACTIVITY for the Measurement.										

**AGGREGATE CLEC REPORT****For Time Period: 08/01/1997 - 08/31/1997**

<b>POTS Residence Resale Services Not Dispatched-Out</b>	<b>AL</b>	<b>FL</b>	<b>GA</b>	<b>KY</b>	<b>LA</b>	<b>MS</b>	<b>NC</b>	<b>SC</b>	<b>TN</b>	<b>LCSC</b>
% Provisioning Appointments Met	98.67	99.57	99.85	100.00	99.30	99.78	100.00	99.62	99.57	99.68
% Provisioning Troubles, 30-day	3.80	3.60	2.50	2.30	4.90	3.80	6.50	0.40	4.00	3.20
% Maintenance Appointments Met	90.91	92.52	94.17	83.33	94.34	98.44	100.00	100.00	100.00	94.42
Maintenance Avg Dur Receipt to Clr	11.70	6.40	8.60	16.50	4.00	5.90	8.80	12.90	3.20	7.00
% Mtce Repeat Troubles, 30-day	13.60	12.60	15.40	33.30	17.00	7.80	0.00	0.00	14.00	13.70
Line Count (Total)	693	14095	19803	324	2055	5559	100	370	2832	45831
% Trouble Report Rate	3.17	1.52	1.21	1.85	2.58	1.15	4.00	0.81	2.01	1.45
% Out of Service < 24 Hours	83.30	100.00	91.30	100.00	95.80	88.90	100.00	100.00	100.00	94.40



<b>AGGREGATE CLEC REPORT</b>										
<b>For Time Period: 08/01/1997 - 08/31/1997</b>										
<b>POTS Residence Resale Services Dispatched-Out</b>	<b>AL</b>	<b>FL</b>	<b>GA</b>	<b>KY</b>	<b>LA</b>	<b>MS</b>	<b>NC</b>	<b>SC</b>	<b>TN</b>	<b>LCSC</b>
% Provisioning Appointments Met	85.71	92.07	88.48	85.19	86.55	84.77	100.00	85.11	82.50	88.87
% Provisioning Troubles, 30-day	52.40	34.30	36.60	81.50	57.30	70.10	0.00	25.50	78.30	42.60
% Maintenance Appointments Met	82.14	85.64	86.54	91.67	81.30	85.71	100.00	94.12	90.08	86.04
Maintenance Avg Dur Receipt to Clr	25.80	20.80	21.80	26.00	17.40	24.00	66.20	15.00	23.80	21.80
% Mtce Repeat Troubles, 30-day	16.10	16.40	17.50	4.20	17.90	18.30	0.00	11.80	12.40	16.50
Line Count (Total)	693	14095	19803	324	2055	5559	100	370	2832	45831
% Trouble Report Rate	8.08	2.77	2.36	7.41	5.99	3.15	1.00	4.59	4.27	3.00
% Out of Service < 24 Hours	58.70	82.50	77.20	84.20	75.60	67.30		92.90	67.90	76.30